



### LIST OF STANDARDIZED PROGRAM FORMS

	PARTICIPANT ORIENTATION PACKET
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3.	NOTIFICATION OF COMPLAINT PROCESS (Information Sheet)
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5.	NOTIFICATION OF EDUCATION & VOCATIONAL TRAINING STIPENDS (Information Sheet)
6.	PURPOSE OF INDIVIDUAL EDUCATION AND EMPLOYMENT PLAN & STATEMENT OF COMMITMENT
7.	INFORMED CONSENT 🔙 (To Be Read & Signed By Participant; Provider Shall Keep Original &
	Provide Copy to Participant)
8.	PROGRAM INTAKE WORKSHEET 🔙 (To Be Completed By Participant)
	UPLOAD TO CALJOBS IS REQUIRED





The City of Los Angeles LARCA 2.0 "Jobs and Education Program" is the job training and readiness program available <u>exclusively</u> to Settlement Class Members in the case of "Rodriguez vs. City of Los Angeles." All eligible participants will be pre-approved through a court-designated Claims Administrator.

### **OVERVIEW OF PROGRAM SERVICES ORIENTATION SHEET**

The	e following are the jobs and education services that the LARCA 2.0 program provides.
	Career Counseling: Development of an Individual Education and Employment Plan
	Employment Services:  On-the-job training  Work experience/ transitional employment  Direct placement
	Job Readiness workshops/ Job Club:         □ Computer basics □ Interviewing Skills □ Job Search Skills □ Money Management         □ Customer Service □ Resume Writing □ Soft Skills/ People Skills □ Work Etiquette         □ Research and Preparation □ Stress Management □ Personal Accountability
	Vocational Training and Education: train in a new career. Upon completion of classes, you will receive job placement assistance. Different types of training are available such as:  Basic skills remediation Career and technical education training Post-secondary education Pre-apprenticeships/apprenticeships Entrepreneurial Training
	<u>Vocational Training and Education Stipends</u> : at the completion of identified education and training goals
	<u>Support Services</u> : provided to address barriers preventing you from getting a job or making it difficult for you to keep your current job (such as transportation, work-related tools and clothes, license or certificate fees)
	<u>Referrals</u> : to other programs or services that could help to meet your individual basic needs (such as legal services, mental wellness, food, housing, or others).
	<u>Tattoo Removal Services</u> : services without charge through Homeboy Industries





### WELCOME AND CODE OF CONDUCT

### **WELCOME!**

WE BELIEVE ALL CUSTOMERS DESERVE AN OPPORTUNITY TO:

# KNOW THEIR SKILLS DEVELOP AND IMPROVE THEIR SKILLS GET THE BEST JOB POSSIBLE WITH THEIR SKILLS EVERY CUSTOMER LEAVES THIS CENTER A BETTER JOB CANDIDATE!

Our Center is here to work for you. You can assist us to maintain a professional and safe work environment by observing the following policies:

- Wear appropriate attire at every visit.
- No food or drink is allowed in any area of the Center.
- Center equipment is for job search and/or training use only. Any other usage could result in your Center privileges being revoked.
- Step outside to use cell phones.
- Keep all work-related personal items with you. Centers are not responsible for any lost or stolen articles.

We want our job search to be professional and productive.





### NOTIFICATION OF COMPLAINT PROCESS

Welcome to the City's LARCA 2.0 program. We hope your participation in the program will be both enjoyable and rewarding. As part of the program, it is important that you understand your rights and responsibilities as well as how to resolve a complaint.

### **Complaint Process**

If you feel you did not receive the services you are eligible for, you may contact Ricardo Renteria at 213-744-9008 or email: LARCA2.0Advocacy@lacity.org.

Mr. Renteria is the ombudsperson for the LARCA 2.0 program and will work to resolve any issues.

Please provide the following information:

- Your full name, telephone number, and mailing address;
- The staff member's full name with whom you had contact;
- The agency's full name, telephone number, and mailing address;
- The facts and dates describing what happened;
- How you want the complaint or issue to be resolved.





### NOTIFICATION OF SUPPORT SERVICES POLICY

Individual registered in the LARCA 2.0 program may be eligible for Support Services.

Support Services include, but are not limited to:

- Transportation
- Job-related apparel
- Tools for a job
- Child-care and dependent care
- Needs-related payments necessary to enable program participation
- Other services as approved by the City of Los Angeles Economic and Workforce Development Department

Support Services will be provided for the individual to participate in the LARCA 2.0 job and education program activities such as staff assisted job search, education and training, or work experience.

All Support Service costs must be necessary and reasonable. Examples of costs that are not allowable include, but are not limited to, fines and penalties for failure to comply with Federal, State and local laws and regulations (including traffic tickets), bad debt expenses, and interest charges.

Customers may receive different Support Services depending upon their individual situation.

In order to receive or be reimbursed for any Support Services, customers must follow the LARCA 2.0 program procedures, including, but not limited to, completing the appropriate forms, submitting the required documentation, and receiving approval from staff prior to expending any funds for Support Services.





### NOTIFICATION OF EDUCATION & VOCATIONAL TRAINING STIPENDS

Eligible participants may receive, one-time only, stipends up to \$1,000 pursuant to the completion of education and training milestones as outlined in their Individual Education and Employment Plan (IEEP).

1. Participants will work with their career coach to develop an IEEP and will jointly identify the target date(s) for completion of education and/or vocational training milestones.

### 2. Education Milestones:

- a. a total of \$1,000 or two (2) \$500 stipends upon successful completion of education services including, but are not limited to, basic skills remediation training, computer literary, ESL/VESL, literacy and numeracy skills development;
- b. the first stipend upon completion of the midway point and the second stipend upon completion of the training.

### 3. <u>Vocational Training Milestones</u>:

a. a total of \$1,000 or two (2) \$500 stipends upon successful completion of vocational training including, but are not limited to: occupational skills training, industry-standard certification, apprenticeships, entrepreneurial training, on-the-job training, skills upgrading and retraining, customized training, post-secondary education.

Note: The Education and Vocational Training Stipends will support the education, training and employment goals outlined in the participant's IEEP.





### PURPOSE OF THE INDIVIDUAL EDUCATION AND EMPLOYMENT PLAN

The Individual Education and Employment Plan (IEEP) process is used to assess a participant's job skills, education, interests, and aptitudes, and any barriers to obtaining employment that need to be addressed, and to formulate a plan of action to reach the participant's education and employment goals. The IEEP shall be developed in collaboration with the participant and tailored to his or her needs.

The IEEP will describe steps to be taken by the participant to achieve education objectives and the employment goal. The Plan shall be the main topic of all discussions between participant and his or her assigned career coach or counselor.

### STATEMENT OF COMMITMENT

We are committed to helping you develop a plan for success.

In order to achieve the greatest positive outcomes, we will need to work together.

We ask that you:

- Cooperate with the Center staff in the development and implementation of your IEEP.
- Attend classes and/or training developed as part of your IEEP.
- Attend employment interviews developed through your IEEP.
- Work hard to meet the requirements and steps of your developed IEEP plan of action.
- Communicate with your career coach about your needs so we can work together to address them.
- Celebrate your accomplishments!





### INFORMED CONSENT

Evaluation of the Los Angeles Reconnections Career Academy (LARCA 2.0) – Jobs and Education Program for the Class Members of the Rodriguez Settlement

The University Corporation
Richard Moore, Ph.D., Professor
Ariel Malka, Ph.D., Senior Researcher
Department of Management / College of Business and Economics
California State University at Northridge (CSUN)
18111 Nordhoff Street
Northridge, CA 91330-8376

The Gang Injunction Settlement of "Rodriguez v. City of Los Angeles" requires the City to provide employment and training services through the Los Angeles Reconnections Career Academy (LARCA 2.0) – Jobs and Education Program. The services will be provided by the City's contracted service providers, however, the program, in its various stages, will also be evaluated for effectiveness by CSUN. CSUN is conducting this evaluation as appointed by the court for the Rodriguez Settlement. The primary objective of the study is to formally track and assess the extent to which the program achieves its stated outcomes during all phases. The secondary objective is to provide formative evaluation data to address any management issues related to program implementation, early in the process so the program can be adjusted. The third objective is to identify the survey approach that is best suited to the target population served by the LARCA 2.0 Program.

We, at the University, would like to ask for your consent to participate in this study. If you agree to participate in the study, the researchers at CSUN will have access to some information about you that would otherwise be private. Access to that information will strengthen our study. If you do not agree to participate in the study, you will not be penalized in any way. You may continue to participate fully in the LARCA 2.0 Program, even if you do not participate in the study.

If you agree to participate in the study, researchers at CSUN will not have access to any identifying characteristics of yours, such as identification number, phone number, or address. CSUN is required by federal law to have permission from you.

The following things will happen as part of the research:

- We will ask your permission to gather data applicable to you from several sources, including information gathered through focus groups, surveys, case manager notes, and/or CalJOBS.
- We will ask your permission to collect your records.
- If you agree, we will then request these data for research purposes. We will never see your name or identifying information. Remember we will never know your name or have identifying information about you.
- If you decide that we cannot gather this information, we will not ask for it. You can still participate in the LARCA 2.0 Program but will not be part of our research study.
- If you agree to participate in our study, we will report our findings so that no one will be able to identify you.

Your permission will allow us to learn more about how LARCA 2.0 works and benefits you. The results of this research can help improve future programs such as these so that individuals will benefit even more in the short- and long-term.





### **INFORMED CONSENT (Continued)**

We promise you the following things:								
<b>Confidentiality:</b> All information collected about you will be kept strictly confidential. Your name, or any other identifying information, will not be disclosed to anyone, including the researchers conducting this study, without your permission or as provided by the law.								
Your confidentiality is protected under the Privacy Act of 1974 affiliates working on this project must sign a Pledge of Confidence research team anything about you.	4, a federal law. All University Corporation employees and field entiality requiring them not to tell anyone outside of the							
<ul> <li>Voluntary Participation: You do not have to give permission. permission will not affect your participation in the Gang Redu</li> </ul>								
If you have any questions about this study, or what we are asking Researcher; Lecturer, Northridge Consulting Group; Department of 677-2691.								
I am 18 years old or older and authorize this disclosure.								
Participant's Name (Please Print)	Date							
Participant's Signature								





### PROGRAM INTAKE WORKSHEET

The City of Los Angeles LARCA 2.0 "Jobs and Education Program" is a job training and readiness program available **exclusively** to Settlement Class Members in the case of "Rodriguez vs. City of Los Angeles." All eligible participants will be pre-approved through a court-designated Claims Administrator. All personal information provided shall be used solely for the purpose of providing the program services and shall not be shared with any other local, state, or federal law enforcement agencies or personnel or used for any other purpose.

GENERAL INFO	DRMATION						
	Date:						
Partici	pant Name:						
Claim App	oroval Letter	☐ Yes	□ No	Claim Nu	ımber:		
Requesting Ps	eudo Social:	☐ Yes	□ No	Pse	udo #:		
CONTACT INFO	DRMATION (	voluntary disclo	sure; if data is r	ot availab	le inclu	de service provider address)	
	Address:						
	E-mail:						
Prir	mary Phone:			Alternate F	Phone:		
DEMOGRAPHI	C INFORMAT	TION (voluntary	disclosure; if do	ıta is not av	vailable	e indicate LARCA 2.0)	
Age:		Date of Birth:		Gender:	□м	☐ F ☐ Other:	
Fa	amily Status:	☐ Single ☐	☐ Single ☐ Married ☐ Divorced ☐ Widowed ☐ Children: # under 18				
Rad	ce/Ethnicity:	☐ American-Indian or Alaska Native ☐ Black or African-American ☐ White ☐ Asian					
☐ Native Hawa	aiian/Other Pa	cific Islander	Hispanic or Lat	ino 🗌	Other: _		
	LARCA 2.0 SERVICE PROVIDER OFFICE USE ONLY						
	Agency:						
Assigned S	taff Member:						
Clain	n Verification:	Identity Verified: Yes No Identification document:					





### LIST OF STANDARDIZED PROGRAM FORMS

### **CASE WORKER TOOLKIT FORMS**

	1. BASIC NEEDS & SKILLS ASSESSMENT WORKSHEET
	2. INDIVIDUAL EDUCATION & EMPLOYMENT PLAN
	3. CASE MANAGEMENT SESSIONS UPDATE
	4. JOB READINESS ASSESSMENT
REG	QUIRED FORMS (To Be Used Based On Participant's Needs)
	5. SUPPORT SERVICES VERIFICATION FORM
	6. EDUCATION & VOCATIONAL TRAINING STIPENDS VERIFICATION FORM
	7. TRANSITIONAL EMPLOYMENT NOTIFICATION
	8. FOLLOW-UP SESSION UPDATE
	9. REFERRAL NOTICE & STANDARD TRAINING AGREEMENT
	UPLOAD TO CALJOBS IS REQUIRED





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### **INITIAL ASSESSMENT WORKSHEET**

(To Be Completed	d by Career Coach/Case Manager i	n Consultation with Participant)				
Date:						
Participant Name:		Claim Number:				
Primary Phone (voluntary):		Alternate Phone:				
Preferred Contact method:		Best Time to Call:				
E-mail (voluntary):						
PART I: LANGUAGE PROF	ICIENCY					
Limited English: Yes	No If yes, limited in: Oral 🗌 Yes	☐ No Written ☐ Yes ☐ No				
What other languages do you	ı read, speak, or write fluently?					
PART II: BARRIERS (Volu	ntary Disclosure)					
What could potentially inter	rfere with your success in securing a job or i	in completing an education program?				
Check all that apply: $\Box$ Ex	periencing homelessness 🔲 Unstable hous	ing Substance abuse				
☐ Single parent ☐ Fami	ily-related problems $\ \square$ Criminal record $\ \square$	Legal issues  Formerly-gang involved				
Long-term unemployed	(26 weeks+) 🔲 Lack of Transportation 🗆	Cultural Declined to Answer				
Other barriers:						
PART III: FINANCIAL SUPE	PORT					
Are you receiving any of the j	following? 🗌 CalWORKs 🔲 General Reli	ief 🗌 Food Stamps/CalFresh 🔲 SSI/SSDI				
Unemployment Insurance of	ompensation $\square$ N/A $\square$ No $\square$ Ye	es, current 🗌 Yes, exhausted				
Other: EDD UI N	OT   CLAIMANT   EXHAUSTEE					
PART IV: SUPPORT SERVI	CES NEEDS IDENTIFIED – to address barrie	ers (if no services needed, please so indicate)				
Potential support s	ervices that could be provided by LARCA 2.0	Service Provider or 3 <sup>rd</sup> party referral:				
Type of Service	Provider a	and/or Program				
PART V: EDUCATION INFORMATION (Voluntary Disclosure)						
Do you have a GED or High School Diploma? $\square$ Yes $\square$ No $\:$ If no, highest grade completed?						
Have you earned any other e	ducational degree/certificates? (Specify field)					
Check all that apply: U	ocational Training 🔲 A.A./A.S. 🔲 B.A./B.	S Post Graduate				

PART V: EDUCATION INF	ORMATION	(Continued)				
Are you currently in school or	in a job traiı	ning program?	Yes 🗌 No			
Name of school you are atte	ending:					
Major or Concent	ration:					
PART VI: EMPLOYMENT	INFORMAT	ION				
<b>Current Employment Status</b>	: Never V	Vorked  Not W	orking	Working Full-Time		
Are you currently looking fo	r work?		☐ Yes ☐	No N/A – interested in education only		
Do you have a draft of final	resume avai	lable? 🗌 Yes 🗌	No			
If security clearance is neces	sary for a jo	b, could this be ac	hieved?	Yes $\square$ No $\square$ Do not know/decline to answe	er	
Do you have any of the follo	wing? (Chec	k all that apply)	Driver's Li	icense 🗌 ID 🔲 Social Security Card		
PRIOR WORK EXPERIENCE (	complete in	formation for last	two employ	ers below):		
Company Name:				Job Title:		
Company Address:						
Start Date:	End Date:					
Job Duties:						
Reason for leaving:						
Company Name:				Job Title:		
Company Address:						
Start Date:	End Date:					
Job Duties:						
Reason for leaving:						
TRANSFERABLE JOBS SKIL	LS IDENTIFI	ED / JOB TITLES	FROM EMP	PLOYER		
PART VII: SKILLS ASSESSI	IENTS (Only	y required if part	icipant is ei	nrolled in classroom training program)		
☐ Waived due to 4 year de	gree					
ASSESSMENTS COMPLETED	ASSESSME	NT TOOL USED:	SCORE:	OUTCOME OR COMMENTS		
Reading						
Math						
Language: ESL/VESL						
Other:						
COMPUTER LITERACY						
LARCA 2.0 SERVICE PROVIDER OFFICE USE ONLY						
Agency:						
Assigned Staff Member:						





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### INDIVIDUAL EDUCATION AND EMPLOYMENT PLAN

(Required only if participant is enrolled in classroom training program)

(itequi		only in participant is time		9 b. 99. a)				
Participant No	ame:							
Claim Num	Claim Number:							
		BASIC NEEDS & SKILLS	ASSSSMENT SUMMARY					
This	sectio	n is to be completed by Career Coach	for action planning discussions with p	participant.				
Required if not prev	viously	collected by Career Coach						
EDUCATION &	EMPL	OYMENT: identify barriers to	education and employment (che	ck all those that apply):				
Limited English	No h	nigh school diploma/GED 🔲 Co	omputer Basics 🔲 No or limite	ed Work Experience				
☐ Lack of transferable	skills	Skill upgrade needed	Low test scores (optional)					
Other barriers (desc	ribe lo	ack of basic skills):						
JOB READINESS:								
☐ No Driver's License/	ID 🗆	No Resume People Skills	Personal Accountability 🔲 A	Appearance/Work Presentation				
Other challenges:								
SUPPORT S	ERVI	CES NEEDED— to address barriers f	faced (if none needed, please indicate	; update as necessary)				
Potential support serv	ices tl	hat could be provided by LARCA	A 2.0 Service Provider or 3 <sup>rd</sup> par	rty referral:				
Type of Service		Provider and/or	Program	Duration				
	CAR	EER GOALS (PARTICIPANT'S EDU	UCATION OR EMPLOYMENT OBJECT	CTIVE)				
What are your short ter	rm car	reer goals? (within the next year)	What are your long term caree	r goals? (within next 2 to 5 yrs.)				
Planned Attainment Date: Planned Attainment Date:								
OCCUPATIONAL AREAS AND JOB TITLES FOR CONSIDERATION:								
Service Track: □ Only Education/Training □ Education/Training AND Employment □ Only Employment								

			MY	ACTION P	LA	N (IEEP Continue	d)		
		(steps				eer education or emplo			
			JOB R	EADINESS \	wo	RKSHOPS & SERV	ICES		
TOP	TOPIC PLANNED TOPIC COMPLETION DATE					PLANNED COMPLETION DATE			
☐ Jobs Search	Skills					Work Etiquette			
Resume Wri	iting					Soft skills/People's Ski	Ils		
Interviewing	g Skills					Stress Management			
☐ Job Research	h & Prep					Personal Accountability	ty		
Computer be	asics					FDIC: Money Smart			
Customer Se	ervice					Other:			
		EDUC	ATION	AND VOCA	ATIC	NAL TRAINING &	STIPENDS	;	
		Provide	r & Cours	se or Type of tr	rainir	ng		Projected Start Date	Projected End Date
☐ Skills Up	ograde								
☐ Skills									
☐ Industry	У								
□ Other									
(TRANSITIO	NAL EI	MPLOYI	MENT u			EXPERIENCE for participants wi	th no or lin	nited work h	nistory)
Employer:						, and the second			1,
Total Hours:				Start Date:			End Date:		
Hourly Rate:				Position:					
Trouriy Nate:					MPLO	DYMENT			
Desired employ	ment /Jo	ob title:							
Desired Hours P						Desired Minimum Ho	urly Wage:		
I will work with	my care	er coach	to comp	lete the followi	ing:	☐ Job Readiness W	orkshops		
☐ Required Joi	b Search	Prep 🗌	Researc	h labor market	t info	rmation $\square$ Upload res	sume to CalJO	BS	
☐ Develop tem	plate fo	r cover le	tters, rej	ferences, etc.		Other:			
I will work with	my care	er coach	to devel	op specific emp	oloyn	nent strategies:			
☐ Research jol	b leads, (	employeı	rs, hiring	events		Attend job fairs and red	ruitments		
☐ Update/Customize resume to specific job openings ☐ Report employment information once a job is secured									
☐ Pursue employment leads provided by my coach ☐ Utilize post-exit follow-up services for retention support									
Other:									
	LARCA 2.0 SERVICE PROVIDER OFFICE USE ONLY								
LARCA 2.0 Servi	ce Provi	der:							
Assigned Staff N	Assigned Staff Member: Phone:								





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CAS	SE MA	NAGEMENT SES	SIONS UF	PDATE	
Participant Name:					
Claim Number:					
LARCA 2.0 Service Provider:					
Assigned Staff Member:				Phone:	
The individual is participating in t	the follow	ring service track:			
Only Education/Tro	raining [	Education/Training AN	D Employment	t 🗌 Only	Employment
Month:		Case Management Session Date:			Session #:
Participant's IEP Action Item:					Current Status
Job Readiness Workshop(s):				☐ Met	☐ In Progress ☐ N/A
Job Readiness Assessment (Read	diness Ser	vices & Workshops)		☐ Met	☐ In Progress ☐ N/A
<b>Education Objective:</b>				☐ Met	☐ In Progress ☐ N/A
<b>Vocational Training Objective:</b>				☐ Met	☐ In Progress ☐ N/A
Education & Training Stipend M	lilestone	#1		☐ Met	☐ In Progress ☐ N/A
<b>Education &amp; Training Stipend M</b>	lilestone	#2		☐ Met	☐ In Progress ☐ N/A
Paid Work Experience (Transition	ional Emp	loyment)		☐ Met	☐ In Progress ☐ N/A
Job Readiness Assessment (Tran	nsitional I	Employment) (half way p	ooint)	☐ Met	☐ In Progress ☐ N/A
Job Readiness Assessment (Tran	nsitional I	Employment) (end)		☐ Met	☐ In Progress ☐ N/A
Employment strategies:				☐ Met	☐ In Progress ☐ N/A
Job Placement				☐ Met	☐ In Progress ☐ N/A
Addressing Personal Barriers:				☐ Met	☐ In Progress ☐ N/A
Addressing Personal Barriers:	☐ Met	☐ In Progress ☐ N/A			
Other:					☐ In Progress ☐ N/A
Accomplishments/Challenges:					
Next step(s):					
Staff Signature:				Date:	





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### JOB READINESS ASSESSMENT TO BE COMPLETED BY CAREER COACH OR CASE MANAGER

LARCA 2.0 Service	Provider:								
Participant/Employee: Claim #:									
Check one: 🗌 Ini	tial (job readiness services) $\square$ Work Experience (half point) $\square$ Work Ex	(perience (end point)							
Review Date:	Review Date: Reviewers:								
	PERSONAL READINESS:								
Transportation: co	an readily get to and from work via public transit or car from current home.	☐ Yes ☐ No							
Stable Housing: H	lousing situation is supportive of work. Aware of resources should there be cha	inges. 🗌 Yes 🗌 No							
Stable Childcare:	Child care arrangements are supportive of work.	☐ Yes ☐ No							
Stable Health: Cui	rrent health status should not impede employment or performance.	☐ Yes ☐ No							
Stable Legal Statu	us: Has right to work documentation necessary for employment.	☐ Yes ☐ No							
No warrants out j	for arrest. No near term court dates.								
Comments:									
	WORK EXPERIENCE PROGRAM (Transitional Employment	nt)							
Hire Date:	Job Title:								
Employer:									
Review Date:	Reviewers:								
JOB RI	EADINESS STANDARDS: Please score the participant using the followi	ng 1 to 5 scale:							
[1]	Major Improvement Needed [2] Some Improvement Needed [3] Meets	•							
	[4] Often Exceeds Expectations [5] Consistently Exceeds Expectation	ons							
	ATTENDANCE & PUNCTUALITY								
	Arrives on a timely manner. Score:								
Adheres to exped	ctations for attendance. Notifying in case of tardiness or absence.	Score:							
	PERFORMANCE & RESPONSIBILITY	I -							
	bly to assignments and instructions.	Score:							
•	accurately and on time.	Score:							
Demonstrates de	Demonstrates dependability and reliability. Acts with integrity and honesty.  Score:								
COMMUNICATION & ATTITUDE									
	Communicating effectively. Uses language appropriate for work environment.  Score:								
Interacts appropriately with his/her peers and/or with staff and supervisors.  Score:									
Exhibits a positive attitude. Score:									
Behaves as if s/he is in a work environment.  Score:									
	APPEARANCE								
	iately for meetings. Appropriate for work position and duties.	Score:							
The maximum score is 50. A score of less than 30 indicates the participant is not job ready.  A score of 40 or greater, participant is encouraged to seek out mainstream employment.									





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SUPPORT SERVICES AND VERIFICATION FORM							
Participant Name:							
Claim Number:				Phone:			
School/ Employer:							
Participant Request for Support				_			
2.0 program activities. The cost				use LARCA 2.0 f	unds to pay for the		
support services. Other non-LARCA 2.0 resources were unavailable.							
		SUPPORT SERVICE	CES EXPENDITURES				
For the period Be	eginning:		Ending:				
TYPE OF SUPPORT SERVICE:		AMOUNT	TRACKING DETAILS				
☐ Tap Card		\$	Tap Card No:				
☐ Tokens		\$	No. of bags:				
☐ Gas Card		\$	Card No:				
Reimbursement		\$	For:				
☐ Clothing/Uniform		\$	Item:				
☐ Needs-based payment:		S	For:				
☐ Child care		\$	Provider/Type:				
☐ Other		\$	Specify item:				
☐ Other		\$	Specify item:				
Purpose/Comments:							
Payable to:							
LARCA 2.0 Service Provider							
Agency:							
Assigned Staff Member:							
Staff signature:				Date:			
Manager signature:				Date:			
	VERIF	FICATION OF SUPF	PORT SERVICES RECEIVED				
I received the Support Service	e(s) listed	above.					
Participant signature:				Date:			





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EI	DUCATION	& VU(	ATIONAL TRA	INING STIPEND VER	IFICA	HOIN	I FOF	(IVI
Participant Name	:							
Claim Number:					Phone	e:		
1. Education limited to developme 2. Vocationa are not entreprend	nes outlined in Milestone: a o, basic skills ent. I Training Mil limited to,	ive, one- their In \$500 st remed lestone: occup	time only, stipena dividual Education ipend upon succes iation training, c a \$500 stipend upo ational skills tr	ONAL TRAINING STIPE is up to \$1,000 pursuant and Employment Plan. Is sful completion of educion of educion puter literary, ESL/Vion successful completion raining, industry-standakills upgrading and ret	to the ation so /ESL, In of vocal	ervice iterac ationa ertifica	s incluy and	uding, but are not numeracy skills ning including, but apprenticeships,
	DETAILS: Ed (list course or to		and Vocational Trai	ining Objective	Amo	ount	0	Date Participant Met Goal
MILESTONE #1					\$5	00		
MILESTONE #2					\$5	00		
COMMENTS:								
Develop to								
Payable to:								
LARCA 2.0 SER	VICE PROVID	ER AUT	HORIZATION					
Agency:								
Assigned Staff M	ember:				Phone	e:		
Staff signature:						Date	:	
Manager signatu	re:					Date	•	
		VERIFI	CATION OF EDUC	CATION STIPENDS RECE	IVED			
I received the Ed	ucation Stiper	nd(s) list	ed above.					
Participant signa	ture:					Date	:	



**Applicant Signature** 

### LOS ANGELES RECONNECTIONS CAREER ACADEMY (LARCA) 2.0 JOBS AND EDUCATION PROGRAM FOR CLASS MEMBERS OF THE RODRIGUEZ SETTLEMENT



Last Rev. JULY 2019

	TRANSITION	AL EMPLOYMENT N	OTIFICATION	ON	
Participant	: Name:		ι	Date:	
A	ddress:		•		
LARCA 2.0 Service Pr	rovider:				
Employer of	Record:				
For the posi	ition of:				
Tentative Sta	rt Date:				
the City's minim considered to be and meant to pro such, this part/fu	num hourly wage, de part of a training progovide you with paid woull-time employment is ployment relationship	on for up to 400 hours of pendent upon your perforam, the Los Angeles Recoork experience that you wis at will and permits the cat any time for any reason os Angeles Minimum Wage S	ormance and f nnections Caree II be able to inc company, works	unding er Acac clude o	g. This position is demy 2.0 Program, on your resume. As
	July 1	26+ Workers	25 or fewe	\r	
	July 1	26+ Workers	25 or lewe	er	
	2019	\$14.25	\$13.25		
	2020	\$15.00	\$14.25		
Record's pre-empaperwork, a fing	nployment screening erprint/background ch	onditioned upon the succ process, which may co leck and in some instances,	onsist of com	pleted	intake/eligibility
inconsistent to v Record may tern	vhat the Employer of	rding the pre-employment Record might have been nt relationship immediatel urther action.	previously info	rmed,	the Employer of
If you have any q	uestions regarding the	contents of this letter, plea	ase feel free to o	contact	t me:
Sincerely,					
Agency R	ер:		Phone:		
Agency Rep Signatu	ire:		Date:	:	
Accept	ed:		Data		

Date:



### City of Los Angeles – Individual Training Account LOS ANGELES RECONNECTIONS CAREER ACADEMY (LARCA) 2.0 REFERRAL NOTICE



### For Completion by LARCA 2.0 Service Provider

The Individual identified below has been determined eligible for a **Los Angeles Reconnections Career Academy (LARCA) 2.0** funded Individual Training Account (ITA) and is interested in a course(s) of instruction offered by your institution. As such, this individual is being referred to you for possible enrollment:

۸.	Date of Referral:			
В.	Referring LARCA 2.0 Service Provider:			
	Contact person:		Phone No:	
<b>:</b>	Potential Customer Name:			
).	School Name:			
	Course of Instruction:			
<b>)</b> 1.	I-Train/ETPL Course Code:  (if applicable)		Provider Code:	
	Fe	or Completion by S	School	
C.	Admission Status			
	1. Does the individual qualify for admission	n?	Yes:	No:
	If no, explain why			
	2. What is the cost of tuition?	\$		
	2a. What are the fees?	\$		
	2b. What are the expenses?	\$		
	2c. Total Costs		\$	
	2d. Less School Deduction (Pell Grant/Other	r)	(\$	)
	3. Class start date:			
	4. Class end date:			
٠.	School Representative:			
	Name and Title:			
	Phone No:		Fax No:	
	E-Mail:			

Upon completion, fax this form to the LARCA 2.0 Service Provider

Do not begin training this participant until you have an executed written agreement with the LARCA 2.0 Service Provider!

### LOS ANGELES RECONNECTIONS CAREER ACADEMY (LARCA) 2.0 STANDARD TRAINING AGREEMENT

### **WITNESSETH**

WHEREAS, the Los Angeles Reconnections Career Academy (LARCA) 2.0 Service Provider has designated School as an entity to provide training for its LARCA 2.0 customer.

NOW, THEREFORE, it is agreed by and between the parties as follows:

### **SECTION 1 – PARTIES TO THE AGREEMENT**

By executing this agreement all parties agree to the terms identified herein

Α.	SCHOOL LEGAL NAME:		
	Administrative Office Address:		
	Training Site Address:		
		Talankana Nuuskan	
		Telephone Number:	
	Approved by:		
	Authorized Signer Name (print):		
	Authorized Signer Title:		
	Signature:	Date:	
В.	LARCA 2.0 SERVICE PROVIDER	AME:	
	Address:		
	Assigned Case Manager Name:		
	Telephone Number:	Fax Number:	
	Approved by (agreement must be execu	ed by Executive Director or designee):	
	Executive Director Name (print):		
	Signature:	Date:	
C.	LARCA 2.0 CUSTOMER NAME:		
	Address:		
	Telephone Number:	Alternate Number:	
	Approved by:		
	Signature:	Date:	

#### **SECTION 2 – TERMS**

Cou	rse of Instruction:			
I-TR	AIN/ETPL Course Code (if applicable)		Pro	ovider Code:
The	term of this training agreement shall be:			
A.	Start Date:	B.	End Date:	
C.	Class Days (Circle): M Tu Wed Th Fri Sat		Hours Per Day:	Hours Per Week
D.	Amount to be paid for tuition: \$			
E.	Amount to be paid for fees: \$			
F.	Amount to be paid for expenses: \$			
G.	Total Costs		\$	
H.	Less School Deduction (Pell Grant/Other)		(\$	)
I.	Amount to be paid by LARCA 2.0 Service Provider	r		\$
	ification of skills attainment shall be documented by ider upon completion of training by the customer.	Sch	ool using Exhibit I	and submitted to the LARCA 2.0 Service

#### **SECTION 3 – PLACEMENT**

Placement responsibilities which have been negotiated between the LARCA 2.0 Service Provider and the School are as follows:

LARCA 2.0 Service Provider and the School shall retain joint responsibility for the placement of customer into training related employment.

### SECTION 4 – LARCA 2.0 SERVICE PROVIDER RESPONSIBILITIES

The LARCA 2.0 Service Provider shall ensure that School and Customer meet the training requirements and eligibility criteria as specified in the City's LARCA 2.0 contract scope of work, directives, and bulletins which, are incorporated herein by reference; and, shall be held liable for any and all disallowed costs resulting from Customer ineligibility.

The LARCA 2.0 Service Provider shall monitor training to ensure that it is in accordance with the approved curriculum specified in the School catalog and consistent with that offered the general public.

The LARCA 2.0 Service Provider shall advise customer of his/her rights and benefits in connection with his/her participation in the LARCA 2.0 program. In addition, Customer shall be advised of the training provisions of this agreement, certify concurrence, and receive a copy of the signed agreement.

The LARCA 2.0 Service Provider staff shall, on a quarterly basis, visit the School to verify customer files and attendance records; and on a monthly basis, interview customers to determine that the training has been provided as agreed; and monitor training through unannounced visits to the school.

The LARCA 2.0 Service Provider staff shall provide continuous case management services to ensure that customer training, counseling, job search assistance and support services are met; and update the customer's Individual Employment and Education Plan (IEEP) accordingly. If needed, Customer shall be referred to other providers for appropriate services.

The LARCA 2.0 Service Provider shall ensure that the School receives prompt payment for tuition and related fees, as stipulated in Section 7 below.

The LARCA 2.0 Service Provider shall make the Customer aware of the City's LARCA 2.0 complaint Procedures.

#### SECTION 5 – SCHOOL'S RESPONSIBILITIES

By enrolling Customer in a training course, School is stating that Customer has met all the minimum requirements and prerequisites for the program.

School shall provide training in accordance with the approved curriculum as specified in the School catalog and consistent with that offered the general public.

School shall maintain daily records of Customer attendance signed by both Customer and instructor and shall fax such to the LARCA 2.0 Service Provider on a weekly basis.

School shall notify the LARCA 2.0 Service Provider if it becomes evident that Customer is not going to report to training.

School shall prepare monthly written evaluations of Customer progress.

School shall make Participant aware of complaint procedures. In the event of a formal complaint by Customer, School shall cooperate with the LARCA 2.0 Service Provider, and the South Bay Workforce Investment Boards, if it is an ETPL-related course, and the Customer to ensure timely and complete investigation and resolution of the complaint.

Training school must verify that a Purchase Order has been approved by the Executive Director or designee of the LARCA 2.0 Service Provider prior to enrolling the customer in the training program.

#### SECTION 6 – CUSTOMER'S RESPONSIBILITIES

Customer agrees to allow the LARCA 2.0 Service Provider and/or the City or its designated representative access to his/her time and attendance records, performance records and other pertinent records in School's possession.

Customer agrees to attend and participate in class on a regular basis; to comply with the requirements of the School's catalog, which is incorporated herein by reference; and, to evaluate performance of the School.

Customer agrees to advise the LARCA 2.0 Service Provider if he/she secures employment as a result of training provided.

#### SECTION 7 – PAYMENT OF TUITION/REFUNDS

The LARCA 2.0 Service Provider shall pay School for Customer tuition, fees, and expenses as indicated in Section 2.I of this agreement.

Customer shall not be responsible for payment of any portion of the tuition and fees; and School shall not hold Customer liable or solicit payment from Customer for any unpaid tuition and fees; or, allow Customer to apply for student loans to cover these costs.

The LARCA 2.0 Service Provider shall pay School in two installments. The first payment shall be equal to 50% of the Tuition identified in Section 2.D. of this agreement, less school deduction (financial aid/Pell Grant/other deduction) and shall become payable upon the Customer having been admitted to and enrolled by the School and upon completion of onecalendar month of training. The Schools request for payment shall be accompanied by training hour records and progress reports for the month. If the Customer fails to complete 50% of the agreed upon course hours, then the training provider shall reimburse the LARCA 2.0 Service Provider on a prorated basis.

The second installment, equal to 50% of the tuition identified in Section 2.D. of this agreement, less school deduction (financial aid/Pell Grant/other deduction), shall become payable upon the Customer having completed the course of instruction and having received certification of skills attainment. The School's request for payment shall be accompanied by the Certification of Skills Attainment. If the Customer completes greater that 50% but less than 100% of the course of instruction, the School shall be entitled to a prorated share of the remaining 50% of the tuition rate. The School's request for prorated payment shall be accompanied by evidence of Customer attendance for the period of time for which payment is requested.

If the duration of the training course is under one month, the LARCA 2.0 Service Provider shall pay the School in one installment after the training has been completed. The School's request for payment shall be accompanied by training hour records and progress reports as well as copies of the certificate of completion. The payment, which shall be equal to 100% of the tuition identified in Section 2.D. of this agreement, less school deduction (financial aid/Pell Grant/other deduction), shall become payable upon the Customer having completed the course of instruction and having received certification of skills attainment.

Training school must verify that a Purchase Order (P.O.) has been approved by the Executive Director and Finance Director of the LARCA 2.0 Service Provider prior to enrolling the customer in the training program.

Each month the School shall report on the attendance of the customer to the LARCA 2.0 Service Provider.

The School shall refund tuition if the School has deviated from its approved curriculum, as specified in the School's catalog, in providing training; or, falsified Customer attendance or skills attainment records. Tuition refunds are to be made payable to the LARCA 2.0 Service Provider. The School shall prorate the days the Student did not attend class and refund the LARCA 2.0 Service Provider the percentage of the total tuition represented by this proration. Refunds shall be paid to the LARCA 2.0 Service Provider within five (5) days from the last day the Student attended training.

#### **SECTION 8 - INSURANCE**

The School shall maintain \$1,000,000 in General Liability insurance coverage for the entire term of this agreement and provide the LARCA 2.0 Service Provider with a Certificate of Insurance providing evidence of such coverage.

#### SECTION 9 – EVALUATION OF SCHOOL PERFORMANCE

School may be evaluated by the LARCA 2.0 Service Provider, Customer, and the City and the results used in determining future contracts.

#### SECTION 10 – STUDENT COMPLAINTS PROCEDURE

The LARCA 2.0 Service Provider shall maintain procedures for resolving disputes involving the Customer in accordance with requirements of the LARCA 2.0 Program and City Complaints Procedures.

The School shall make the Customer aware of its internal written complaints procedures.

For ETPL-related training, the South Bay WIB, upon referral from the City, may conduct an investigation of allegations, including claims that the training received at the School is incomplete or deficient and file a report with the City within 20 days of the receipts of the referral. Concurrently, the LARCA 2.0 Service Provider shall schedule and conduct an informal complaint resolution meeting with the Customer, the School and the LARCA 2.0 Service Provider in order to resolve the complaint informally. The South Bay WIB, upon referral from the City, may conduct an investigation of any discrimination complaint filed by a Customer, and file a report with the City within 30 days of the receipt of the referral.

The City shall, upon receipt of the investigative report, conduct an informal resolution meeting or schedule a hearing before an impartial hearing officer as applicable.

#### SECTION 11 – VENDOR STATUS

The School is a vendor only and is neither a City of Los Angeles LARCA 2.0 contractor nor a third party beneficiary to the agreement between the LARCA 2.0 Service Provider and the City.

The City is not a party to the agreement between the LARCA 2.0 Service Provider and the School. The performance of the School hereunder shall be in the capacity of an independent contractor and no employees of the School have been, are, or shall be employees of the City or the LARCA 2.0 Service Provider by virtue of this agreement; and the LARCA 2.0 Service Provider shall so inform each employee organization and each employee who is hired or retained under this agreement.

### **SECTION 12 - NONDISCRIMINATION**

No person shall on the grounds of race, religion, national origin, ancestry, sex, sexual orientation, gender identification, transgender status, sex stereotypes, age, physical handicap, mental disability, medical condition, marital status, domestic partner status, pregnancy, childbirth and related medical conditions, citizenship, and political affiliation or belief be excluded from participation in, be denied the benefit of, or be subjected to discrimination under this program/project. For purposes of this Section, Title 24 Code of Federal Regulations Part 107 and Section 570.601(b) defines specific discriminatory actions that are prohibited and corrective action that shall be taken in situation as defined therein.

School shall comply with the Equal Employment Practices Provisions of the Los Angeles Administrative Code Section 10.8.3. During the performance of this agreement, the School shall comply with the applicable nondiscrimination and affirmative action provisions of the laws of the United States of America, the State of California, and the City. The School shall not discriminate in its employment practices, including compensation, against any employee or applicant for employment because of such person's race, religion, national origin, ancestry, sex, sexual orientation, gender identification, transgender status, sex stereotypes, age, physical handicap, mental disability, medical condition, marital status, domestic partner status, pregnancy, childbirth and related medical conditions, citizenship, and political affiliation or belief. The Contractor shall comply with Executive Order 11246, entitled "Equal Employment Opportunity", as amended by Executive Order 11375, and as supplemented in Department of Labor regulations (41 CRF Part 60).

School shall, in all solicitations or advertisements for employees placed by or on behalf of the School, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sec, national origin, ancestry, physical disability, mental disability, medical condition, marital status, domestic partner status, age, sexual orientation or political affiliation.

The School will comply with applicable provisions of the Living Wage Ordinance (LWO), §10.37 *et seq.* of the Los Angeles Administrative Code, as amended from time to time, and the Service Contractor Worker Retention Ordinance (SCWRO), §10.36 et seq., of the Los Angeles Administrative Code.

In the event of the School's noncompliance with the nondiscrimination clauses of this agreement or with any of such rules, regulations or orders, this Agreement may be canceled, terminated or suspended in whole or in part and the School may be declared ineligible for further Government contracts.

### SECTION 13 – COMPLIANCE WITH THE LAW

All parties agree to comply with applicable statutes and regulations of the United States, California, and the City of Los Angeles.

### **SECTION 14 – INDEMNIFICATION**

The school shall indemnify and hold the LARCA 2.0 Service Provider and the City, their officers and employees, harmless from and against any loss, liability claim or damage that may arise or result from activities of School its officers and employees, and School shall, at its own cost, expense and risk, defend any legal proceedings that may be brought against the LARCA 2.0 Service Provider or the City, on any liability, claim or demand and satisfy judgment that may be rendered against any of them arising or resulting from activities of School, its officers or employees in the performance of this agreement.

#### SECTION 15 – AUDITS

In conjunction with this program, neither the LARCA 2.0 Service Provider, City of Los Angeles, State of California nor the U.S. Department of Labor will conduct full scale audits of the School's financial records. However, documents related to Customer time, attendance, and performance and documents related to the payment of tuition and/or fees shall be made available to the LARCA 2.0 Service Provider and/or the City or its designated representatives **upon request** and retained by the School for a period of five years from the end date of this Agreement. **Access to Customer and School staff, for interview purposes, shall be provided upon written notice to School.** 

### **SECTION 16 – TERMINATION**

This agreement may be terminated by either party upon five (5) days written notice to the other party. This agreement may be terminated immediately by the LARCA 2.0 Service Provider upon presentation of written notice to the School in the

event that LARCA 2.0 Service Provider loses funding under its agreement with the City through LARCA 2.0.

#### SECTION 17 – CONTRACT AMENDMENTS

Any party may request an amendment to this Agreement. Amendments must be in writing and properly executed by all parties.

#### SECTION 18 – EFFECT OF LEGAL JUDGEMENT

Should any covenant, condition or provision herein contained be held to be invalid by final judgment in any court of competent jurisdiction, the invalidity of such covenant, condition or provision shall not in any way affect any other covenant, condition or provision herein contained.

#### SECTION 19 – CHOICE OF LAW GOVERNING THIS AGREEMENT

This Agreement shall be governed by and construed in accordance with the laws of the State of California.

#### SECTION 20 – COMPLETE AGREEMENT

This Agreement contains the full and complete Agreement among the three parties. No verbal agreement or conversation with any officer for employee of either party shall affect or modify any of the terms or conditions of this Agreement.

#### **SECTION 21 – NUMBER OF PAGES AND ATTACHMENTS**

This Agreement is executed in three duplicate originals, each of which is deemed to be an original. This Agreement includes six (6) pages and one (1) attachment which constitute the entire understanding and agreement of the parties.

#### SECTION 22 – GENERAL CONDITIONS

This Agreement may not be assigned by School to any other Institution.

### LARCA 2.0 Standard Training Agreement Attachment: Certificate of Completion

	This is to certify	<i>п</i> ш.	
	Customer Name		
	Has satisfactorily comp	oleted:	
	Course Name		
	Offered by:		
	School Name		
accordan	ce with the Standard Training Agreement acquired industry recognized occ	upational skills.	eto and h
accordan	ce with the Standard Training Agreement	upational skills.	eto and h
accordan	ce with the Standard Training Agreement acquired industry recognized occ	upational skills.	eto and h
accordan	ce with the Standard Training Agreement acquired industry recognized occ	entative	eto and h
accordan	ce with the Standard Training Agreement acquired industry recognized occ Name of School Representations Signature	entative  Date	eto and h